



Stamping Lubricants. *Redefined*

IRMCO FIELD SERVICE TECHNICIAN.

IRMCO, an Evanston, IL based manufacturer of metal working lubricants is looking for a Field Service Technician to join our team.

JOB RESPONSIBILITIES:

- Provide regularly scheduled/agreed-upon service calls.
- Assist in data & sample collection for account surveys/audits.
- Aid customers & IRMCO Sales consultants in managing product inventories in accounts.
- Participate in manual labor & data collection of field trials & implementing IRMCO products.
- Prepare lab requests for laboratory projects related to customer accounts.
- Collect data on competitive products/applications toward furtherance of IRMCO business.
- Serve as liaison between IRMCO customers & IRMCO Sales/Lab staff.
- Help maintain key customer relationships at all levels (from shop floor to upper management).
- All other duties as assigned by IRMCO management.

JOB QUALIFICATIONS:

- Associate or bachelor's degree in scientific (biology, chemistry, etc.) &/or engineering (chemical, electrical) related discipline – or other relevant experience.
- Mechanical aptitude.
- Punctuality & reliability.
- Ability to regularly lift & carry 50-100 pounds is a must.
- Strong computer & communication skills (written & verbal).
- Proficiency in Microsoft Office programs (Word, PowerPoint & Excel).
- Exemplify IRMCO philosophy both personally and professionally
- Deliver world class customer service excellence and brand differentiation
- Regional travel (driving & flying) is expected. Some national or international travel may be necessary.
- Valid passport.

COMPENSATION AND BENEFITS:

- Salary and IRMCO Share Value
- Travel expenses and car allowance
- Health, dental, life insurance, 401K, wellness incentive and cultural IRMCO benefits

